

Back to my Hometown

By Laura Severt



**Veterinary Clinic
Customer Service
Representative**
May 2024-August 2024

Located in Canton, Illinois



Tasks Performed

Check in clients and gather patient history and health status.

Monitor phone and computer for appointment requests and questions regarding products and services

Assist technicians by properly restraining or monitoring vitals during procedure

Skills Developed

Navigate Infinity: the computer program used in the clinic

Process payment from clients

Refill medications



New Experiences

Monitor patients after surgery

Draw up vaccines

Testimony:
Applying everything I learned at Oakdale to my classes has made learning easier and more interesting

